



158 Edmund Street
Birmingham
B3 2HB
t: 0121 253 3100

Ms E James
Andrews Sykes Group Plc
Premier House
Darlington Street
Wolverhampton
West Midlands
WV1 4JJ

31 May 2011

Dear Ms James

Client Information Letter

We, Aon Limited, are insurance brokers acting on your behalf only in accordance with our terms of business agreement. We have agreed to provide this letter to confirm that the contract(s) of insurance described on the attached pages (the '**Insurances**') are in force at the date of this letter.

All of the Insurances are subject to their specific policy terms, conditions and exceptions, not all of which may be summarised on the attachment. Please refer to the actual policies if full terms and conditions are required.

We accept no obligation to inform any other person or entity should any of the Insurances be cancelled, assigned or changed in such manner as to affect the accuracy of this document. Unless we specifically agree otherwise in writing, and to the fullest extent permitted by law, we do not accept any liability to anyone other than you, our client (and any such liability to you will be subject to the limitations contained in our terms of business agreement, and/or any other agreement, with you) for the content of this letter and its attachments.

Yours sincerely
For & on behalf of Aon Limited

Alison Evans FCII
Client Service Manager
Direct Dial: 0121 253 3168
E-mail: alison.evans@aon.co.uk

The Insurances

PUBLIC / PRODUCTS LIABILITY

| | | |
|----------------------------|---|---|
| Cover | : | The policy will provide an indemnity in respect of the Insured's legal liability for injury to persons or loss or damage to property arising out of the Insured's business subject to the normal policy terms and conditions. |
| Territorial Limits | : | Great Britain, Northern Ireland, The Isle of Man or the Channel Islands and including non-manual visits abroad. |
| Limits of Indemnity | : | £20,000,000 per occurrence in respect of Public Liability £20,000,000 in the aggregate in respect of Products Liability |
| Insurers | : | a) Zurich Insurance £5,000,000 LV637657/5 b) QBE Insurance £5,000,000 Y013122QBE0111A c) Chartis Insurance £10,000,000 24525495 |
| Period of Insurance | : | 31 May 2011 to 30 May 2012 |

EMPLOYERS LIABILITY

| | | |
|----------------------------|---|---|
| Cover | : | This policy will provide an indemnity in respect of the Insured's legal liability to employees for death, injury or disease arising out of, and in the course of their employment, subject to the normal policy terms and conditions. |
| Territorial Limits | : | Great Britain, Northern Ireland, The Isle of Man and the Channel Islands but worldwide in respect UK employees temporarily abroad. |
| Limits of Indemnity | : | £10,000,000 any one occurrence £5,000,000 in respect of terrorism |
| Insurers | : | Zurich Insurance KF636544/2 |
| Period of Insurance | : | 31 May 2011 to 30 May 2012 |

CONTRACTORS ALL RISKS

| | | |
|----------------------------|---|---|
| Cover | : | All Risks of Loss or Damage to contract works, plant and materials including liability for on going hire charges. |
| Territorial Limits | : | Anywhere in the United Kingdom. |
| Sums Insured | : | Any one contract £350,000 Hired in Plant £500,000 Ongoing Hiring Charges £10,000 |
| Insurers | : | Zurich Insurance CA712381 |
| Period of Insurance | : | 31 May 2011 to 30 May 2012 |



MOTOR FLEET

Cover : Third Party only

Insured Vehicle : Any motor vehicle belonging to or hired, leased or loaned to the Insured.

Limit of Liability :
Third Party Property Damage Private Car £50,000,000
Third Party Property Damage Commercial Vehicle £50,000,000

Insurers : Motor Fleet Zurich Insurance FD637708/6

Third Party Property Damage – Commercial Vehicle
a) Zurich £5,000,000 Limit FD637708/6
b) QBE Insurance £35,000,000 Limit Y013112QBE0111A
c) Chartis Insurance £10,000,000 Limit 24525495

Period of Insurance : 31 May 2011 to 30 May 2012